

Approved: September 22, 2016.

**Tuawana Pinkston,**

*IRS Reports Clearance Officer.*

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## DEPARTMENT OF VETERANS AFFAIRS

[OMB Control No. 2900-0619]

### Proposed Information Collection (Inquiry Routing & Information System (IRIS)) Activity: Comment Request

**AGENCY:** Office of Information and Technology, Department of Veterans Affairs.

**ACTION:** Notice.

**SUMMARY:** The Office of Information and Technology (OIT), Department of Veterans Affairs (VA), is announcing an opportunity for public comment on the proposed collection of certain information by the agency. Under the Paperwork Reduction Act (PRA) of 1995, Federal agencies are required to publish notice in the **Federal Register** concerning each proposed collection of information, including each proposed revision of a currently approved collection, and allow 60 days for public comment in response to the notice. This notice solicits comments on information needed to route IRIS inquiries generated on the department's Contact Us, Ask A Question Web site to appropriate locations throughout VA for response and to gather sufficient information to be able to respond timely without repeated requests from VA for more information.

**DATES:** Written comments and recommendations on the proposed collection of information should be received on or before December 5, 2016.

**ADDRESSES:** Submit written comments on the collection of information through Federal Docket Management System (FDMS) at [www.Regulations.gov](http://www.Regulations.gov) or to Nancy Tucker, Department of Veterans Affairs, Office of Information & Technology, VA Enterprise Applications, (005F4), 550 Foothill Blvd., Salt Lake City, Utah 84113 or email to [nancy.tucker@va.gov](mailto:nancy.tucker@va.gov). Please refer to "OMB Control No. 2900-0619" in any correspondence. During the comment period, comments may be viewed online through the FDMS.

**FOR FURTHER INFORMATION CONTACT:** Nancy Tucker at 801-580-7884.

**SUPPLEMENTARY INFORMATION:** Under the PRA of 1995 (Pub. L. 104-13; 44 U.S.C.

3501-21), Federal agencies must obtain approval from the Office of Management and Budget (OMB) for each collection of information they conduct or sponsor. This request for comment is being made pursuant to Section 3506(c)(2)(A) of the PRA.

With respect to the following collection of information, OIT invites comments on: (1) Whether the proposed collection of information is necessary for the proper performance of IRIS functions, including whether the information will have practical utility; (2) the accuracy of OIT's estimate of the burden of the proposed collection of information; (3) ways to enhance the quality, utility, and clarity of the information to be collected; and (4) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or the use of other forms of information technology.

**Title:** Inquiry Routing & Information System (IRIS).

**OMB Control Number:** 2900-0619.

**Type of Review:** Extension of a currently approved collection.

**Abstract:** The IRIS Ask A Question form on the VA Web site's Contact Us link is used by Web site visitors to submit inquiries to locations and business lines across VA to respond to any questions, complaints, suggestions or other issues.

**Affected Public:** Individuals and Households (Any individual who utilizes Contact Us via the department Web site).

**Estimated Annual Burden:** 66,000 hours.

**Estimated Average Burden per Respondent:** 10 minutes.

**Frequency of Response:** Daily.

**Estimated Number of Respondent:** 33,000 per month.

By direction of the Secretary.

**Cynthia Harvey-Pryor,**

*Program Specialist, Office of Privacy and Records Management, Department of Veterans Affairs.*

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## DEPARTMENT OF VETERANS AFFAIRS

### Voluntary Service National Advisory Committee; Notice of Meetings

The Department of Veterans Affairs (VA) gives notice under the Federal Advisory Committee Act, 5 U.S.C., App.

2, that the Executive Committee of the VA Voluntary Service (VAVS) National Advisory Committee (NAC) will meet October 20-21, 2016, at the Veterans Health Administration's Conference Center, 2011 Crystal Drive, Suite 150, Arlington, Virginia. On October 20, the meeting will begin at 8:30 a.m. and end at 4:30 p.m. On October 21, the meeting will begin at 8:30 a.m. and end at 12:00 noon. The meeting is open to the public.

The Committee, comprised of fifty-three major Veteran, civic, and service organizations, advises the Secretary, through the Under Secretary for Health, on the coordination and promotion of volunteer activities and strategic partnerships within VA health care facilities, in the community, and on matters related to volunteerism and charitable giving. The Executive Committee consists of 20 representatives from the NAC member organizations.

On October 20, agenda topics will include: NAC goals and objectives; review of minutes from the May 4, 2016 Executive Committee meeting; VAVS update on the Voluntary Service program's activities; VHA Update, strategic partnership vetting; strategic partnership panel; Parke Board update; evaluations of the 2016 NAC annual meeting; review of membership criteria and process; and plans for 2017 NAC annual meeting (to include workshops and plenary sessions).

On October 21, agenda topics will include: subcommittee reports; review of standard operating procedures; review of Fiscal Year 2016 organization data; 2018 NAC annual meeting plans; and any new business.

No time will be allocated at this meeting for receiving oral presentations from the public. However, the public may submit written statements for the Committee's review to Mrs. Sabrina C. Clark, Designated Federal Officer, Voluntary Service Office (10B2A), Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420, or email at [Sabrina.Clark@VA.gov](mailto:Sabrina.Clark@VA.gov). Any member of the public wishing to attend the meeting or seeking additional information should contact Mrs. Clark at (202) 461-7300.

Dated: September 28, 2016.

**Jelessa M. Burney,**

*Federal Advisory Committee Management Officer.*

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