DEPARTMENT OF HEALTH AND HUMAN SERVICES

Administration for Community Living

ADDITIONAL INFORMATION:  For further information, please contact Ms. Allison Cruz, Director, Office of Innovation, 330 C Street SW., Switzer Building, Room 1114, Washington, DC 20201. Telephone: 202–795–7334, Fax: 202–795–7334. Email: Allison.Cruz@acl.hhs.gov.

SUPPLEMENTARY INFORMATION:  The PCPID acts in an advisory capacity to the President and the Secretary of Health and Human Services on a broad range of topics relating to programs, services and support for individuals with intellectual disabilities. The PCPID executive order stipulates that the Committee shall: (1) Provide such advice concerning intellectual disabilities as the President or the Secretary of Health and Human Services may request; and (2) provide advice to the President concerning the following for people with intellectual disabilities: (A) Expansion of educational opportunities; (B) promotion of workplace integration; (C) assurance of transportation options; (D) improvement of transportation options; (E) expansion of full access to community living; and (F) increasing access to assistive and universally designed technologies.

Dated:  October 27, 2016.

Aaron Bishop,  Commissioner, Administration on Disabilities (AoD).

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DEPARTMENT OF HEALTH AND HUMAN SERVICES

Administration for Community Living

Agency Information Collection Activities; Proposed Collection; Public Comment Request; Evaluation of the State Health Insurance Assistance Program (SHIP)

AGENCY:  Administration for Community Living, HHS.

ACTION:  Notice.

SUMMARY:  The Administration for Community Living (ACL) is announcing that the proposed collection of information listed above has been submitted to the Office of Management and Budget (OMB) for review and clearance under the Paperwork Reduction Act of 1995.

DATES:  Comments must be received by December 8, 2016.

ADDRESSES:  Submit written comments on the collection of information by fax 202.395.5806 or by email to OIRA_submission@omb.eop.gov, Attn: OMB Desk Officer for ACL.

FOR FURTHER INFORMATION CONTACT:  Katherine Glendening by phone: 202–795–7350 or email: Katherine.Glendening@acl.hhs.gov.

SUPPLEMENTARY INFORMATION:  In compliance with section 44 U.S.C. 3507, ACL has submitted the following proposed collection of information to OMB for review and clearance.


Need and Use of Information Collection:  The SHIP Customer Satisfaction Survey is a survey of individuals who meet with State Health Insurance Assistance Program (SHIP) Counselors to better understand their Medicare options. SHIP provides free, one-on-one counseling to the public, and the SHIP Customer Satisfaction Survey will be used to measure individuals’ satisfaction with their counseling experience.

The State Health Insurance Assistance Program (SHIP) was created under Section 4360 of the Omnibus Budget Reconciliation Act (OBRA) of 1990 (P.L. 101–508). SHIP was created to provide grant funding to states/territories, who in turn provide “. . . information, counseling, and assistance . . . to individuals who are eligible to receive benefits under title XVIII of the Social Security Act” (Medicare). SHIP grants help Medicare beneficiaries and their families to obtain information about topics, such as Medicare enrollment (Parts A and B), Medicare Advantage plans (Part C), prescription drug coverage (Part D), Medicare Savings Programs (MSPs), supplemental insurance policies (Medigap), Medicaid issues, and other health insurance issues. The survey will gauge individuals’ satisfaction with the services provided by SHIP counselors. While the SHIP program currently tracks the number of contacts the program makes with individual citizens, as well as descriptive information about counseling sessions such as topic, location, and beneficiary demographics, the program does not track outcome measurements, including customer satisfaction.

Comments in Response to the 60-Day Federal Register Notice

A notice was published in the Federal Register in Vol. 81, No. 124/Tuesday, June 28, 2016, Pages 41974–41975, announcing that ACL was requesting approval of a data collection [ICR Now]. No comments were received.

Estimated Data Burden

The SHIP survey will be conducted over a three-year period beginning in Fiscal Year 2017 (FY 2017), with sites in each of the 50 states, the District of Columbia and the territories of Guam, Puerto Rico and the U.S. Virgin Islands being surveyed once during the three-year period. Results from the surveys