DEPARTMENT OF HEALTH AND HUMAN SERVICES

National Institutes of Health

Submission for OMB Review; 30-Day Comment Request Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery (National Institute of Nursing Research)

AGENCY: National Institutes of Health, Department of Health and Human Services (HHS).

ACTION: Notice.

SUMMARY: In compliance with the requirement of the Paperwork Reduction Act of 1995, the National Institutes of Health (NIH) has submitted to the Office of Management and Budget (OMB) a request for review and approval of the information collection listed below.

DATES: Comments regarding this information collection are best assured of having their full effect if received within 30 days of the date of this publication.

AFFIRMATIVE RESPONSES: Written comments and/or suggestions regarding the item(s) contained in this notice, especially regarding the estimated public burden and associated response time, should be directed to the: Office of Management and Budget, Office of Regulatory Affairs, OIRA_submission@omb.eop.gov or by fax to 202–395–6074, Attention: Desk Officer for NIH.

FOR FURTHER INFORMATION CONTACT: To request more information on the proposed project or to obtain a copy of the data collection plans and instruments, contact: Diana Finegold, Division of Science Policy and Public Liaison, NINR, NIH, 31 Center Drive, Building 31, Suite B1B55, Bethesda, MD 20892, or call non-toll-free number (301) 496–0209 or email your request, including your address to: diana.finegold@nih.gov.

SUPPLEMENTARY INFORMATION: This proposed information collection was previously published in the Federal Register on March 12, 2018, pages 10734–10736 (83 FR 10734) and allowed 60 days for public comment. No public comments were received.

The National Institute of Nursing Research (NINR), National Institutes of Health, may not conduct or sponsor, and the respondent is not required to respond to, an information collection that has been extended, revised, or implemented on or after October 1, 1995, unless it displays a currently valid OMB control number.

In compliance with Section 3507(a)(1)(D) of the Paperwork Reduction Act of 1995, the National Institutes of Health (NIH) has submitted to the Office of Management and Budget (OMB) a request for review and approval of the information collection listed below.

Proposed Collection: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery. 0925–0653, Expiration Date 4/30/2018, REINSTATEMENT WITHOUT CHANGE, National Institute of Nursing Research (NINR), National Institutes of Health (NIH).

Need and Use of Information Collection: There are no changes being requested for this submission. The information collection activity will continue to garner qualitative customer and stakeholder feedback in an efficient, timely manner, in accordance with the Administration’s commitment to improving service delivery. By qualitative feedback we mean information that provides useful insights on perceptions and opinions but are not statistical surveys that yield quantitative results that can be generalized to the population of study. This feedback will provide insights into customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communications between the Agency and its customers and stakeholders. It will also allow feedback to contribute directly to the improvement of program management. Improving agency programs requires ongoing assessment of service delivery, by which we mean systematic review of the operation of a program compared to a set of explicit or implicit standards, as a means of contributing to the continuous improvement of the program. The Agency will collect, analyze, and interpret information gathered through this generic clearance to identify strengths and weaknesses of current services and make improvements in service delivery based on feedback. The solicitation of feedback will target areas such as: Timeliness, appropriateness, accuracy of information, courtesy, efficiency of service delivery, and resolution of issues with service delivery. Responses will be assessed to plan and inform efforts to improve or maintain the quality of service offered to the public. If this information is not collected, vital feedback from customers and...
stakeholders on the Agency’s services will be unavailable.

Feedback collected under this generic clearance will provide useful information, but it will not yield data that can be generalized to the overall population. This type of generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: The target population to which generalizations will be made, the sampling frame, the sample design (including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods for assessing potential non-response bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior to fielding the study. Depending on the degree of influence the results are likely to have, such collections may still be eligible for submission for other generic mechanisms that are designed to yield quantitative results.

OMB approval is requested for an additional 3 years. There are no costs to respondents other than their time. The total estimated annualized burden hours are 500.

### ESTIMATED ANNUALIZED BURDEN HOURS

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<th>Form name</th>
<th>Type of respondents</th>
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<th>Number of responses per respondent</th>
<th>Average burden per response (in hours)</th>
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Diana F. Finegold,
Health Communications Specialist, National Institute of Nursing Research, National Institutes of Health.

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### DEPARTMENT OF HOMELAND SECURITY

Coast Guard

[Docket No. USCG–2018–0277]

Navigation Safety Advisory Council; Vacancies

AGENCY: U.S. Coast Guard, Department of Homeland Security.

ACTION: Request for applications.

SUMMARY: The U.S. Coast Guard seeks applications for membership on the Navigation Safety Advisory Council. The Navigation Safety Advisory Council provides advice and recommendations to the Secretary of the Department of Homeland Security, through the Commandant of the U.S. Coast Guard, on matters relating to maritime collisions, rammings, and groundings; Inland Rules of the Road; International Rules of the Road; navigation regulations and equipment, routing measures, marine information, diving safety; and aids to navigation systems.

DATES: Completed applications should be submitted to the U.S. Coast Guard on or before July 17, 2018.

APPLICATIONS: Applicants should send a cover letter expressing interest in an appointment to the Navigation Safety Advisory Council that also identifies which membership category the applicant is applying under, along with a resume detailing the applicant’s experience via one of the following methods:

- By Email: George.H.Detweiler@uscg.mil (preferred), Subject line: The Navigation Safety Advisory Council;
- By Fax: 202–372–1991, ATTN: Mr. George Detweiler, Alternate Designated Federal Officer; or
- By Mail: Commandant (CG–NAV–2)/NAVSAC, Attn: Mr. George Detweiler, Alternate Designated Federal Officer, Commandant (CG–NAV–2), U.S. Coast Guard, 2703 Martin Luther King Avenue SE, STOP 7418, Washington, DC 20593–7418.

FOR FURTHER INFORMATION CONTACT: Mr. George Detweiler, Alternate Designated Federal Officer of the Navigation Safety Advisory Council; 202–372–1566 or email at George.H.Detweiler@uscg.mil.


The Navigation Safety Advisory Council provides advice and recommendations to the Secretary of the Department of Homeland Security, through the Commandant of the U.S. Coast Guard, on matters relating to maritime collisions, rammings, and collisions, rammings, and groundings; Inland Rules of the Road; International Rules of the Road; navigation regulations and equipment, routing measures, marine information, diving safety; and aids to navigation systems.

The Navigation Safety Advisory Council normally meets twice a year. All members serve at their own expense and receive no salary or other compensation from the Federal Government. The only exception to this policy is when attending the Navigation Safety Advisory Council meetings members may be reimbursed for travel and per diem in accordance with federal travel regulations.

The U.S. Coast Guard will consider applications for seven positions that will be vacant on November 4, 2018, in the following membership categories only:

- a. Commercial vessel owners and operators; and
- b. Professional mariners.

Each member will be appointed to represent the viewpoints and interests of one of the groups or organizations, and at least one member will be appointed to represent each membership category. All members serve as representatives and are not Special Government Employees as defined in Section 202(a), Title 18, U.S.C.

To be eligible, you should have experience in one of the categories listed above. Members serve terms of office of up to three (3) years. Members may be considered to serve up to two (2) consecutive terms. In the event the