established government-wide standards for mature customer experience organizations in government and measurement. To enable Federal programs to deliver the experience taxpayers deserve, they must undertake three general categories of activities: conduct ongoing customer research, gather and share customer feedback, and test services and digital products.

These data collection efforts may be either qualitative or quantitative in nature or may consist of mixed methods. Additionally, data may be collected via a variety of means, including but not limited to electronic or social media, direct or indirect observation (*i.e.,* in person, video and audio collections), interviews, questionnaires, surveys, and focus groups. The Department of State will limit its inquiries to data collections that solicit strictly voluntary opinions or responses. Steps will be taken to ensure anonymity of respondents in each activity covered by this request.

The results of the data collected will be used to improve the delivery of Federal services and programs. It will include the creation of personas, customer journey maps, and reports and summaries of customer feedback data and user insights. It will also provide government-wide data on customer experience that can be displayed on *performance.gov* to help build transparency and accountability of Federal programs to the customers they serve.

*Method of Collection*

The Department of State will collect this information by electronic means when possible, as well as by mail, fax, telephone, technical discussions, and in-person interviews. The Department of State may also utilize observational techniques to collect this information.

*Data:*

*Form Number(s):* DS–4318.

*Type of Review:* Extension.

**B. Annual Reporting Burden**

*Affected Public:* Collections will be targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the near future. For the purposes of this request, ''customers'' are individuals, businesses, and organizations that interact with a Federal Government agency or program, either directly or via a Federal contractor. This could include individuals or households; businesses or other for-profit organizations; not-for-profit institutions; State, local or tribal governments; Federal government; and Universities.

- *Estimated Number of Respondents:* 1,101,550.
- *Estimated Time per Response:* Varied, dependent upon the data collection method used. The possible response time to complete a questionnaire or survey may be 3 minutes or up to 1.5 hours to participate in an interview.
- *Estimated Total Annual Burden Hours:* 100,800.
- *Estimated Total Annual Cost to Public:* $0.

**C. Public Comments**

The Department of State published a 60-day notice for this collection on August 20, 2026. 91 FR 53925. There was one public comment, which stated that data collection is limited to ''non-sensitive opinions'' and feedback regarding government service, and asked if this collection satisfies those legal requirements. The Department believes that it does, and by this notice invites further comment on: (a) Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility; (b) the accuracy of the agency's estimate of the burden (including hours and cost) of the proposed collection of information; (c) ways to enhance the quality, utility, and clarity of the information to be collected; and (d) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology. Comments submitted in response to this notice will be summarized and/or included in the request for OMB approval of this information collection; they also will become a matter of public record.

**Alden F. Fahy,**

*Acting Director, Office of Privacy and Organizational Policy, Department of State.*

[FR Doc. 2026–23586 Filed 11–18–26; 8:45 am]

**BILLING CODE 4710–05–P**

## DEPARTMENT OF STATE

**[Public Notice 13148]**

## 30-Day Notice of Proposed Information Collection: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery

**ACTION:** Notice of request for public comment and submission to OMB of proposed collection of information.

**SUMMARY:** The Department of State has submitted the information collection described below to the Office of Management and Budget (OMB) for approval. In accordance with the Paperwork Reduction Act of 1995 we are requesting comments on this collection from all interested individuals and organizations. The purpose of this Notice is to allow 30 days for public comment.

**DATES:** Submit comments up to December 21, 2026.

**ADDRESSES:** Written comments and recommendations for the proposed information collection should be sent within 30 days of publication of this notice to *www.reginfo.gov/public/do/PRAMain*. Find this particular information collection by selecting ''Currently under 30-day Review—Open for Public Comments'' or by using the search function.

**FOR FURTHER INFORMATION CONTACT:** Direct requests for additional information regarding the collection listed in this notice, including requests for copies of the proposed collection instrument and supporting documents, to Brandi Beam, who may be reached on 202–996–1881 or at *PRA@state.gov*.

**SUPPLEMENTARY INFORMATION:**

- *Title of Information Collection:* Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.
- *OMB Control Number:* 1405–0193.
- *Type of Request:* Extension of a Currently Approved Collection.
- *Originating Office:* Office of Privacy and Organizational Policy, A/SKS/PPKM/POP.
- *Form Number:* Various public surveys.
- *Respondents:* Individuals responding to Department of State customer service evaluation requests.
- *Estimated Number of Respondents:* 2,000,000.
- *Estimated Number of Responses:* 2,000,000.
- *Average Time per Response:* 3.5 minutes.
- *Total Estimated Burden Time:* 116,667 annual hours.
- *Frequency:* Once per request.
- *Obligation to Respond:* Voluntary.

We are soliciting public comments to permit the Department to:

- Evaluate whether the proposed information collection is necessary for the proper functions of the Department.
- Evaluate the accuracy of our estimate of the time and cost burden for this proposed collection, including the validity of the methodology and assumptions used.
- Enhance the quality, utility, and clarity of the information to be collected.

• Minimize the reporting burden on those who are to respond, including the use of automated collection techniques or other forms of information technology.

Please note that comments submitted in response to this Notice are public record. Before including any detailed personal information, you should be aware that your comments as submitted, including your personal information, will be available for public review.

**Abstract of Proposed Collection**

The information collection activity will measure qualitative customer feedback in an efficient, timely manner, in accordance with the Administration's commitment to improving service delivery. This qualitative feedback will provide insights into customer perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communication between the Department and its customers. It will also allow feedback to contribute directly to the improvement of program management.

Feedback collected under this generic clearance will provide useful information, but it will not yield data that can be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: the target population to which generalizations will be made, the sampling frame, the sample design (including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods for assessing potential non-response bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior fielding the study. Depending on the degree of influence the results are likely to have, such collections may still be eligible for submission for other generic mechanisms that are designed to yield quantitative results.

**Methodology**

Respondents will fill out a brief customer survey after completing their interaction with a Department Program Office or Embassy. Surveys are designed to gather feedback on the customer's experiences.

**Public Comment**

The Department of State received one public comment in response to the proposed extension of this information collection. The commenter expressed interest in more information regarding the specific survey instruments and sub-collections included under the ''Various Public Surveys'' generic clearance; specifically, information about their scope, target audiences, administration methods, estimated respondent burden, and the availability of a public inventory. The Department appreciates the comment and directs the commenter to the data on *https://www.reginfo.gov/public/do/PRAViewICR?ref_nbr=202402-1405-001*. Checking the ''All'' box at the top of that page will display a list of all of the surveys included under this information collection, along with their associated instruments and data.

**Alden F. Fahy,**

*Acting Director, Office of Privacy and Organizational Policy, Department of State.*

[FR Doc. 2026–23556 Filed 11–18–26; 8:45 am]

**BILLING CODE 4710–24–P**

## DEPARTMENT OF TRANSPORTATION

### Federal Aviation Administration

### Notice of Intent of Waiver With Respect to Land; Marquette Sawyer Regional Airport, Gwinn, Michigan

**AGENCY:** Federal Aviation Administration (FAA), DOT.

**ACTION:** Notice.

**SUMMARY:** The FAA is considering a proposal to change approximately 15.78 acres of airport land from aeronautical use to non-aeronautical use and to authorize the sale of airport property located at Marquette Sawyer Regional Airport, Gwinn, Michigan. The aforementioned land is not needed for aeronautical use. The subject property is located east of the commercial terminal and parking lot generally bounded by Avenue G. and 11th Street to the north, Kelly Johnson Memorial Drive to the east, 10th Street to the south and Gerry Corkin Drive to the west. The property proposed to be released for sale contains a portion of a non-aeronautical manufacturing facility with the remainder vacant land. The proposed non-aeronautical use of the property is an expansion of the existing non-aeronautical manufacturing facility.

**DATES:** Comments must be received on or before December 21, 2026.

**ADDRESSES:** All requisite and supporting documentation will be made available for review by appointment at the FAA Detroit Airports District Office, Anthony Sebastian, Program Manager, 11677 South Wayne Road, Suite 107, Romulus MI 48174 Telephone: (734) 229–2900/ Fax: (734) 229–2950 and Duane R. DuRay, 125 G Avenue, Gwinn, MI 49841, (906) 225–8150.

Written comments on the Sponsor's request may be submitted using any of the following methods:

• *Federal eRulemaking Portal:* Go to *http://www.regulations.gov,* and follow the instructions for sending your comments electronically.

• *Mail:* Anthony Sebastian, Program Manager, Federal Aviation Administration, Detroit Airports District Office, 11677 South Wayne Road, Suite 107, Romulus MI 48174.

• *Hand Delivery:* Deliver to mail address above between 7:30 a.m. and 4:30 p.m. Monday through Friday, excluding Federal holidays.

• *Fax:* (734) 229–2950.

**FOR FURTHER INFORMATION CONTACT:** Anthony Sebastian, Program Manager, Federal Aviation Administration, Detroit Airports District Office, 11677 South Wayne Road, Suite 107, Romulus MI 48174. Telephone Number: (734) 229–2900/FAX Number: (734) 229–2950.

**SUPPLEMENTARY INFORMATION:** In accordance with section 47107(h) of Title 49, United States Code, this notice is required to be published in the **Federal Register** 30 days before modifying the land-use assurance that requires the property to be used for an aeronautical purpose.

The subject property is not needed for aeronautical purposes and is made up of an existing manufacturing facility and vacant land. The parcel consists of portions of three (3) larger airport owned parcels of which only one (1) was acquired with federal assistance. The federally acquired portion of the parcel was conveyed in a Quitclaim Deed, accepted by the Airport Sponsor on December 16, 1999, under and pursuant to the powers and authority contained in the Defense Base Closure and Realignment Act of 1990. The airport sponsor plans to sell the subject property at fair market value for the expansion of the existing manufacturing facility.

The disposition of proceeds from the sale of this airport property will be in accordance sections 47125 and 47151 of Title 49, United States Code and 14 CFR part 155, Release of Airport Property From Surplus Property Disposal Restrictions.

This notice announces that the FAA is considering the release of the subject