birth; roll type; time lost; weekly pay rate; compensation rate; cancellation payment flag; payee relationship code; payment details, including gross payment amount, Consumer Price Index adjustment, health benefit insurance, basic life insurance, optional life insurance, post-retirement basic life insurance, miscellaneous deductions, attendant allowance, and net payment amount; entitlement period beginning and ending dates; benefit type code; date paid; FECA case number; Federal agency employer; date of injury or illness; case status; and adjudication status. SSA will use this information to determine whether a reduction of DI benefits is applicable to the DI beneficiary or any eligible auxiliary.

System(s) of Records

DOL will provide SSA with FECA benefit data from DOL's system of records: DOL/GOVT–1, Office of Workers' Compensation Programs, Federal Employees' Compensation Act File, 81 **Federal Register** (FR) 47,418 (July 21, 2016).

SSA will match the DOL data with two SSA's systems of records:

1. Master Beneficiary Record, 60–0090, last fully published at 71 FR 1826 (January 11, 2006) and updated at 72 FR 69723 (December 10, 2007), 78 FR 40542 (July 5, 2013), 83 FR 31250–31251 (July 3, 2018), 83 FR 54969 (November 1, 2018), 89 FR 825 (January 5, 2024), 89 FR 14554 (February 27, 2024), and 90 FR 53413 (November 25, 2025); and

2. Master Files of SSN Holders and SSN Applications (Enumeration System) (60–0058), last fully published at 90 FR 10025 (February 20, 2025).

[FR Doc. 2026–23591 Filed 11–18–26; 8:45 am]

BILLING CODE 4191–02–P

DEPARTMENT OF STATE

[Public Notice: 13174]

Advisory Committee on Historical Diplomatic Documentation—Notice of Closed and Open Meeting in December 2026

The Advisory Committee on Historical Diplomatic Documentation will meet on December 15, 2026, in open and closed sessions, to discuss matters concerning declassification and transfer of Department of State records to the National Archives and Records Administration and the status of the *Foreign Relations of the United States (FRUS)* series.

Open Session. The open session for the meeting will take place online only from 10:00 a.m. until 11:00 a.m. RSVP and requests for reasonable accommodation for the meeting should be sent not later than December 8, 2026.

Closed Session. The following session will be closed in accordance with 5 U.S.C. 1009(d):

- December 15—morning.

The agenda for the closed in-person meeting calls for discussions of agency declassification decisions concerning the *FRUS* series and other declassification issues. These are matters properly classified and not subject to public disclosure under 5 U.S.C. 552b(c)(1) and the public interest requires that such activities be withheld from disclosure.

RSVP Instructions. Members of the public planning to attend the virtual open meeting should RSVP to Alina Khachatourian at *KhachatourianA@state.gov* by December 8, 2026. The platform type and instructions on how to join the virtual meeting will be provided upon receipt of RSVP. Note that requests for reasonable accommodation received after December 8 will be considered but might not be possible to fulfill.

Questions concerning the meeting should be directed to John Powers, Acting Executive Secretary, Advisory Committee on Historical Diplomatic Documentation, Department of State, Office of the Historian, Washington, DC, 20372, telephone (771) 327–0058, email *history@state.gov*.

(Authority: 5 U.S.C. 1009 and 22 U.S.C. 2651a)

John C. Powers,

Acting Director, Office of the Historian, U.S. Department of State.

[FR Doc. 2026–23512 Filed 11–18–26; 8:45 am]

BILLING CODE 4710–05–P

DEPARTMENT OF STATE

[Public Notice: 13149]

30-Day Notice of Proposed Information Collection: 1405–0241 Improving Customer Experience (OMB Circular A–11, Section 280 Implementation)

ACTION: Notice of request for public comment and submission to OMB of proposed collection of information.

SUMMARY: The Department of State has submitted the information collection described below to the Office of Management and Budget (OMB) for approval. In accordance with the Paperwork Reduction Act of 1995 we are requesting comments on this collection from all interested individuals and organizations. The purpose of this Notice is to allow 30 days for public comment.

DATES: Submit comments up to December 21, 2026.

ADDRESSES: Written comments and recommendations for the proposed information collection should be sent within 30 days of publication of this notice to *www.reginfo.gov/public/do/PRAMain.* Find this particular information collection by selecting ''Currently under 30-day Review—Open for Public Comments'' or by using the search function.

SUPPLEMENTARY INFORMATION:

A. Purpose

Under the PRA, (44 U.S.C. 3501–3520) Federal agencies must obtain approval from the Office of Management and Budget (OMB) for each collection of information they conduct or sponsor. ''Collection of information'' is defined in 44 U.S.C. 3502(3) and 5 CFR 1320.3(c) and includes agency requests or requirements that members of the public submit reports, keep records, or provide information to a third party. Section 3506(c)(2)(A) of the PRA requires Federal agencies to provide a 60-day notice in the **Federal Register** concerning each proposed collection of information, including each proposed extension of an existing collection of information, before submitting the collection to OMB for approval. To comply with this requirement, the Department of State is publishing notice of the proposed collection of information set forth in this document.

Whether seeking a loan, Social Security benefits, veteran's benefits, or other services provided by the Federal Government, individuals and businesses expect Government customer services to be efficient and intuitive, just like services from leading private-sector organizations. Yet the 2016 American Consumer Satisfaction Index and the 2017 Forrester Federal Customer Experience Index show that, on average, Government services lag nine percentage points behind the private sector.

A modern, streamlined and responsive customer experience means: raising government-wide customer experience to the average of the private sector service industry; developing indicators for high-impact Federal programs to monitor progress towards excellent customer experience and mature digital services; and providing the structure (including increasing transparency) and resources to ensure customer experience is a focal point for agency leadership. To support this, OMB Circular A–11 Section 280

established government-wide standards for mature customer experience organizations in government and measurement. To enable Federal programs to deliver the experience taxpayers deserve, they must undertake three general categories of activities: conduct ongoing customer research, gather and share customer feedback, and test services and digital products.

These data collection efforts may be either qualitative or quantitative in nature or may consist of mixed methods. Additionally, data may be collected via a variety of means, including but not limited to electronic or social media, direct or indirect observation (*i.e.,* in person, video and audio collections), interviews, questionnaires, surveys, and focus groups. The Department of State will limit its inquiries to data collections that solicit strictly voluntary opinions or responses. Steps will be taken to ensure anonymity of respondents in each activity covered by this request.

The results of the data collected will be used to improve the delivery of Federal services and programs. It will include the creation of personas, customer journey maps, and reports and summaries of customer feedback data and user insights. It will also provide government-wide data on customer experience that can be displayed on *performance.gov* to help build transparency and accountability of Federal programs to the customers they serve.

Method of Collection

The Department of State will collect this information by electronic means when possible, as well as by mail, fax, telephone, technical discussions, and in-person interviews. The Department of State may also utilize observational techniques to collect this information.

Data:

Form Number(s): DS–4318.

Type of Review: Extension.

B. Annual Reporting Burden

Affected Public: Collections will be targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the near future. For the purposes of this request, ''customers'' are individuals, businesses, and organizations that interact with a Federal Government agency or program, either directly or via a Federal contractor. This could include individuals or households; businesses or other for-profit organizations; not-for-profit institutions; State, local or tribal governments; Federal government; and Universities.

- *Estimated Number of Respondents:* 1,101,550.
- *Estimated Time per Response:* Varied, dependent upon the data collection method used. The possible response time to complete a questionnaire or survey may be 3 minutes or up to 1.5 hours to participate in an interview.
- *Estimated Total Annual Burden Hours:* 100,800.
- *Estimated Total Annual Cost to Public:* $0.

C. Public Comments

The Department of State published a 60-day notice for this collection on August 20, 2026. 91 FR 53925. There was one public comment, which stated that data collection is limited to ''non-sensitive opinions'' and feedback regarding government service, and asked if this collection satisfies those legal requirements. The Department believes that it does, and by this notice invites further comment on: (a) Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility; (b) the accuracy of the agency's estimate of the burden (including hours and cost) of the proposed collection of information; (c) ways to enhance the quality, utility, and clarity of the information to be collected; and (d) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology. Comments submitted in response to this notice will be summarized and/or included in the request for OMB approval of this information collection; they also will become a matter of public record.

Alden F. Fahy,

Acting Director, Office of Privacy and Organizational Policy, Department of State.

[FR Doc. 2026–23586 Filed 11–18–26; 8:45 am]

BILLING CODE 4710–05–P

DEPARTMENT OF STATE

[Public Notice 13148]

30-Day Notice of Proposed Information Collection: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery

ACTION: Notice of request for public comment and submission to OMB of proposed collection of information.

SUMMARY: The Department of State has submitted the information collection described below to the Office of Management and Budget (OMB) for approval. In accordance with the Paperwork Reduction Act of 1995 we are requesting comments on this collection from all interested individuals and organizations. The purpose of this Notice is to allow 30 days for public comment.

DATES: Submit comments up to December 21, 2026.

ADDRESSES: Written comments and recommendations for the proposed information collection should be sent within 30 days of publication of this notice to *www.reginfo.gov/public/do/PRAMain*. Find this particular information collection by selecting ''Currently under 30-day Review—Open for Public Comments'' or by using the search function.

FOR FURTHER INFORMATION CONTACT: Direct requests for additional information regarding the collection listed in this notice, including requests for copies of the proposed collection instrument and supporting documents, to Brandi Beam, who may be reached on 202–996–1881 or at *PRA@state.gov*.

SUPPLEMENTARY INFORMATION:

- *Title of Information Collection:* Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.
- *OMB Control Number:* 1405–0193.
- *Type of Request:* Extension of a Currently Approved Collection.
- *Originating Office:* Office of Privacy and Organizational Policy, A/SKS/PPKM/POP.
- *Form Number:* Various public surveys.
- *Respondents:* Individuals responding to Department of State customer service evaluation requests.
- *Estimated Number of Respondents:* 2,000,000.
- *Estimated Number of Responses:* 2,000,000.
- *Average Time per Response:* 3.5 minutes.
- *Total Estimated Burden Time:* 116,667 annual hours.
- *Frequency:* Once per request.
- *Obligation to Respond:* Voluntary.

We are soliciting public comments to permit the Department to:

- Evaluate whether the proposed information collection is necessary for the proper functions of the Department.
- Evaluate the accuracy of our estimate of the time and cost burden for this proposed collection, including the validity of the methodology and assumptions used.
- Enhance the quality, utility, and clarity of the information to be collected.